



2016 MAJOR PROGRAMS AND PROJECTS

A. KEY RESULTS AREAS UNDER EXECUTIVE ORDER NO. 43, S. 2011

The major programs and projects of the NLRC are categorized under the key result areas of *"Just and Lasting Peace and the Rule of Law"*.

B. SECTORAL OUTCOME

Inclusive growth through decent and productive work.

C. ORGANIZATIONAL OUTCOME

Due process in resolving labor disputes ensured.

D. MAJOR FINAL OUTPUT (MFO)

Labor dispute resolution services:

Performance Indicators	Target
I. Labor Dispute Resolution Services	
Quantity: Number of cases settled and/or decided	38,700
Quality 1: Percentage (%) increase in cases resolved through conciliation-mediation	50%
Quality 2: Percentage (%) increase in decisions affirmed by a higher authority	92%
Timeliness: Percentage (%) of cases decided within three (3) months from filing of case	60%

C. PROGRAMS AND PROJECTS

The programs and projects for 2016 are as follows:

1. **Double-Barreled (Two-Cycle) Conciliation-Mediation Program.** – Under this program, settlement of all labor disputes is exhausted through the following: (a) mandatory conciliation-mediation prior to compulsory arbitration pursuant to the Single-Entry Approach (SenA) procedure; and, (b) mandatory conciliation-mediation during compulsory arbitration pursuant to the 2011 NLRC Rules of Procedure, as amended;
2. **Project Speedy and Efficient Delivery of Labor Justice (SpeED).** – Under this project, all docketed cases in the compulsory arbitration will be disposed of less than or within the process cycle time of case disposition. Special task forces of cases are included;
3. **Quality Benchmarking Program (Labor Adjudication & Arbitration Management Program).** – Under this program, the focus is on the aspect of access to quality labor justice and trust in the administration of labor adjudication and arbitration through transparent dispute resolution mechanism, and quality labor adjudication/arbitration services. It includes: (a) improvement of quality decisions through continuing trainings, seminars, researches, acquisition and subscription of legal materials; (b) upgrading of case management and tracking system; and, (c) office improvements, upgrading, repair, and maintenance of general services, etc.
4. **Strategic Internal Operations Program,** through continuous streamlining of NLRC procedures, manual on execution of judgment and policy review through the conduct of En Banc Sessions, Year End & Mid-Year Performance Assessments and Corplanning Exercises; and,
5. **Reform Measures Program,** through the adoption of other reforms in connection with speedy disposition of cases and execution.