



2021 MAJOR PROGRAMS AND PROJECTS

A. KEY RESULTS AREAS UNDER EXECUTIVE ORDER NO. 43, S. 2011

The major programs and projects of the NLRC are categorized under the key result areas of "*Just and Lasting Peace and the Rule of Law*".

B. SECTORAL OUTCOME

Inclusive growth through decent and productive work.

C. ORGANIZATIONAL OUTCOME

Due process in resolving labor disputes ensured.

D. MAJOR FINAL OUTPUT (MFO)

Labor Arbitration Program:

Performance Indicators	Target
I. Labor Arbitration Program	
Quantity: Percentage (%) of original/appealed cases processed within nine (9) months or 270 days / six (6) months or 180 days	98%
Quality 1: Percentage (%) increase in cases resolved through conciliation-mediation	61%
Quality 2: Percentage (%) of decisions affirmed by a higher authority	98%
Timeliness: Percentage (%) of cases resolved within three (3) months from filing of case	69%



Republic of the Philippines
Department of Labor and Employment
NATIONAL LABOR RELATIONS COMMISSION
Quezon City



E. PROGRAMS AND PROJECTS

The programs and projects for 2021 are as follows:

- **Double-Barreled (Two-Cycle) Conciliation-Mediation Program.** - Under this program, settlement of all labor disputes is exhausted through the following: (a) mandatory conciliation-mediation prior to compulsory arbitration pursuant to the Single-Entry Approach (SenA) procedure; and, (b) mandatory conciliation-mediation during compulsory arbitration pursuant to the 2011 NLRC Rules of Procedure, as amended;
- **Project Speedy and Efficient Delivery of Labor Justice (SpeED).** - Under this project, all docketed cases in the compulsory arbitration will be dispose of less than or within the process cycle time of case disposition. Special task forces of cases are included;
- **Quality Benchmarking Program (Labor Adjudication & Arbitration Management Program).** - Under this program, the focus is on the aspect of access to quality labor justice and trust in the administration of labor adjudication and arbitration through transparent dispute resolution mechanism, and quality labor adjudication/arbitration services. It includes: (a) improvement of quality decisions through continuing trainings, seminars, researches, acquisition and subscription of legal materials; (b) upgrading of case management and tracking system; and, (c) office improvements, upgrading, repair, and maintenance of general services, etc.
- **Strategic Internal Operations Program,** through continuous streamlining of NLRC procedures, manual on execution of judgment and policy review through the conduct of En Banc Sessions, Year End & Mid-Year Performance Assessments and Complaining Exercises; and,
- **Reform Measures Program,** through the adoption of other reforms in connection with speedy disposition of cases and execution.