



Republic of the Philippines
Department of Labor and Employment
NATIONAL LABOR RELATIONS COMMISSION
Quezon City



Certificate Number: AJA15-0048

2020 PROGRAMS/PROJECTS BENEFICIARIES
(First Quarter, 2020)

LABOR DISPUTE RESOLUTION SERVICES
(Labor Code of the Philippines, as amended)

1. Target vs. Actual

Due process in resolving labor disputes ensured		
MFO	TARGET	ACTUAL
Percentage increase in cases resolved through conciliation-mediation	60%	61%
Percentage of original/appealed cases processed within nine (9) months or 270 days / six (6) months or 180 days	96%	96%
Percentage of decisions affirmed by a higher court	98%	99%
Percentage of cases resolved within three (3) months from filing of case	68%	64%

2. Workers Benefitted

WORKERS BENEFITTED 1st Quarter		
LEVEL	2019	2020
Regional Arbitration Branches	14,116	10,552
Commission Proper	2,286	1,214



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3. Won by Labor & Won by Management

WON BY LABOR & WON BY MANAGEMENT				
1st Quarter				
LEVEL	2019		2020	
	Won by Labor	Won by Mgt.	Won by Labor	Won by Mgt.
Regional Arbitration Branches	7,336	2,668	5,995	2,332
Commission Proper	2,007	778	1,304	437

4. Judgment Award

JUDGMENT AWARD		
1st Quarter		
LEVEL	2019	2020
Regional Arbitration Branches	P1,942,935,770.72	P1,696,884,064.63
Commission Proper	P506,648,878.87	P265,641,941.86

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